

**CITY OF ARCADIA
SECOND AMENDMENT TO
RESIDENTIAL REFUSE AND RECYCLING AGREEMENT**

This Second Amendment to Residential Refuse and Recycling Agreement ("Second Amendment") is made and entered into on this, 1st day of July, 2021 (the "Effective Date") by and between the CITY OF ARCADIA, a Municipal Corporation, hereinafter referred to as "City", and USA WASTE OF CALIFORNIA, INC. DBA WASTE MANAGEMENT OF SAN GABRIEL/POMONA VALLEY, a Delaware Corporation, hereinafter referred to as "Contractor".

WHEREAS, the City is responsible for providing solid waste handling services to its citizens, including source reduction, recycling activities and the collection, transfer and disposal of solid waste within the City boundaries subject to solid waste handling jurisdiction, as provided in Section 40057 through 40059 of the Public Resources Code (Waste Management Act (the "Act")); and

WHEREAS, the purposes of the Act are to promote the reduction, recycling and reuse of solid waste to the maximum extent feasible in an efficient and cost-effective manner, to improve regulation of landfills, to streamline permitting procedures and to specify the role of local agencies to develop and implement integrated waste management programs, including setting the level of services, charges and the nature, location and extent of the provision of solid waste handling services; and

WHEREAS, the collection of residential solid waste and recycling is crucial to the health, safety, and welfare of the City.

WHEREAS, City and Contractor entered into that agreement entitled Residential Refuse and Recycling Agreement dated March 10, 2009 ("Agreement") for the collection of residential solid waste and recyclables in the City; and

WHEREAS, City and Contractor entered into an amendment of that Agreement entitled First Amendment to Residential Refuse and Recycling Agreement dated October 16, 2013 whereby term of the Agreement, among other things, was extended through June 30, 2021; and

WHEREAS, as permitted in Section DD of the Agreement, City and Contractor desire to extend the term and modify certain performance requirements of the Agreement as set forth in this Second Amendment.

NOW, THEREFORE, in consideration of the mutual promises, covenants, guaranties and conditions contained in this Second Amendment and for other good and valuable consideration, the City and Contractor agree to the terms and conditions set forth in this Second Amendment.

- I. This Second Amendment shall be effective on July 1, 2021. Contractor shall commence performance of the provisions related to SB 1383 Regulations on January 1, 2022.
- II. Section A.22 of the Agreement is deleted in its entirety and replaced with the following:

“22. “Recyclable Materials or Recyclables” means those materials which are capable of being recycled using available processes and markets and which would otherwise be processed or disposed of as Solid Waste. As of the Effective Date of this Second Amendment, the listing of Recyclable Materials to be collected is set forth in Exhibit B. Upon the occurrence of additions or deletions, Exhibit B may be revised by the Agreement Administrator without the need to amend the Agreement as may be determined by mutual agreement between City and Contractor, which shall not be unreasonably withheld.”

- III. Section A of the Agreement is amended to add the following definitions:

“30. “AB 341” means Assembly Bill 341 from the 2011-2012 Regular Session of the California Legislature (Chapter 476, Statutes 2011) and codified at Public Resources Code Sections 42659 et seq., which among other things, requires certain Multiple Family Complexes to arrange for or provide for collection and recycling services of Recyclable Materials.

31. “AB 1594” means State of California Assembly Bill No. 1594 approved September 28, 2014 and codified in Public Resources Code Sections 40507 and 41781.3. AB 1594 provides that the use of green material as Alternative Daily Cover does not constitute diversion through recycling and would be considered disposal.
32. “AB 1826” means Assembly Bill 1826 from the 2013-2014 Regular Session of the California Legislature (Chapter 727, Statutes 2014) and codified at Public Resources Code Section 42649.8 et seq., which among other things requires certain Multiple Family Complexes to arrange for or provide for collection and recycling of Organic Waste.
33. “Contamination Charge” means an amount charged by Contractor to customers to recover costs for collection, processing, recycling and disposal of contaminated Recyclable Materials, MSW and Green Waste/Organic Waste containers as set forth in Section C.8.
34. “Food Waste” means source-separated compostable organic materials, excluding Green Waste, including but not limited to: (i) all food (including fruits, vegetables, meat, poultry, seafood, shellfish, bones, rice, beans, pasta, bread, cheese and eggshells); (ii) compostable food-soiled paper (including napkins, paper towels, paper plates); (iii) tea bags, coffee grounds, and coffee filters; and (iv) animal or vegetable waste that is generated during or results from the storage, preparation, cooking, or handling of food stuffs. Food Waste is a subset of Organic Waste and may be commingled with other Organic Waste as set forth in this Agreement.
35. “Organic Waste” has the meaning defined in Public Resources Code Section 42649.8(c), generally consisting of Food Waste, Green Waste, landscape and pruning waste, nonhazardous wood waste, and food-soiled paper waste that is mixed in with Food Waste.

36. “Overage” means excess Solid Waste, Organic Waste and Recyclable Materials placed inside a container that causes the lid on the container to be open, material that is placed on top of the container, or material placed around the container.

37. “Overage Charge” means an amount charged by Contractor to compensate for the costs of cleaning up litter and debris, collection, processing and disposal of containers with Overage in accordance with Section C.9.

38. “SB 1383” means Senate Bill 1383 from the 2015-2016 Regular Session of the California Legislature (Chapter 395, Statutes 2016) codified at Public Resources Code Section 39730 et seq., which among things requires Multiple Family Complexes to arrange for or provide collection, processing and recycling of Organic Waste.

38. “SB 1383 Regulations” means the regulations set forth at Title 14, California Code of Regulations, Division 7, Chapter 12, Section 18981.1 et seq., to achieve the organic waste disposal reduction targets set forth in SB 1383.”

IV. Sections B.1. through B.3 of the Agreement, as amended by Sections 1, 2 and 3 of the First Amendment, are deleted in their entirety and replaced as follows:

“B. WORK TO BE DONE/STANDARDS

The work to be done under this Agreement shall include the furnishing of all labor, material, equipment and commitments necessary to perform the following minimum services and all of the basic services set forth herein. Contractor shall have the exclusive right and obligation to collect all residential MSW, Recyclable Materials (except to the extent that sale or donation of Recyclable Materials or Green Waste/Organic Waste by the customer is permitted under this Agreement) and Green Waste/Organic Waste generated at single family residential units and multi-family complexes in the City, collected in Carts or Bins and shall perform all Services in a prompt, thorough, comprehensive, reliable, courteous and professional manner so that customers receive high-quality service at all times. Enumeration of and specifications of requirements for particular aspects of services quality

shall not relieve Contractor of the duty and obligation of accomplishing all other aspects of services in the manner provided in this paragraph, whether such other aspects are enumerated elsewhere herein or not.

Contractor's exclusive right does not extend to collection of C&D Waste, or to temporary, unscheduled collection services from single family residential units or Multiple Family Complexes using roll-off boxes. Notwithstanding any provision of this Agreement to the contrary, this Agreement shall not prohibit any person from selling or giving away Recyclable Materials or Green Waste/Organic Waste to persons or entities other than Contractor prior to such materials being placed in a Bin or Cart for collection by Contractor. However, in either instance, the Recyclable Materials and Green Waste/Organic Waste must be segregated from and not mixed with Solid Waste and the seller/donor may not pay the buyer/donee any consideration for collecting, transporting, processing or recycling such materials.

1. Collection, hauling, disposal and resale of single-family and Multiple Family residential MSW, Recyclable Materials and Green/Organic Waste from the premises of any and all residents in the City, at the regularly scheduled intervals, and at the rates as provided by resolutions adopted pursuant thereto. Said work shall include regularly scheduled automated pick-up no less than once a week from curb or alley of a customer's selected level of service via Contractor-provided automated containers, except that alternative service may be provided to customers with subterranean cart enclosures. Contractor shall also provide backyard MSW collection as required where there are no able-bodied persons at the service location. Contractor shall solely be responsible for the resale of Recyclable Materials, subject to customers' rights to sell or donate Recyclable Materials as provided herein. Contractor shall retain all proceeds from Recyclable Materials it sells.

When weather conditions are such that Contractor believes that continued operations would result in danger to the Contractor's staff, area residents or property, Contractor may notify the City Manager or designee of the conditions and request permission to collect only in those portions of the City that do not pose a danger. If the City Manager, in his or her sole discretion, authorizes a weather-related temporary cessation of services, Contractor may temporarily cease collections except in those portions of the City that do not pose a danger. Contractor will provide collection services for customers with interrupted service on the next business day following the cessation of the weather condition, unless some other schedule is approved by the City Manager or designee.

Contractor shall transport all materials collected to a permitted disposal or processing facility in accordance with applicable law. MSW will be transported to the Azusa Transfer Station/El Sobrante Landfill, Recyclable Materials shall be transported to the Azusa Materials Recovery Facility, and Green Waste/Organic Waste shall be transported to the Azusa Transfer Station/Agromin Southern Kern Processing Facility. Contractor may change the receiving facilities from time to time without charge to the City or any increase in the Rates, except as otherwise permitted under this Agreement, and shall provide notice of such changes to the City. All receiving facilities shall be properly permitted and licensed to accept such materials and shall provide City with appropriate diversion credit as applicable.

- (a) Green Waste/Organic Waste. The Contractor shall collect and transport for processing and diversion Organic Waste placed by customers curbside in Contractor-provided Green Waste/Organic Waste containers, in accordance with State law or regulation in effect as of the effective date of this Second Amendment. Contractor will pick up Green Waste/Organic Waste placed curbside in Contractor-provided Green Waste/Organic

Waste containers once a week by customer selected level of service as identified in Exhibit C. Only Green Waste/Organic Waste shall be placed in Green Waste/Organic Waste containers. Bundled brush and clippings not placed in Green Waste/Organic Waste containers may be picked-up as a Bulky Waste pick-up.

- (b) Bulky Wastes. Contractor will provide on-call Bulky Waste pickup service to all single family residential customers four (4) times each calendar year and for Multiple Family customers two (2) times per unit each calendar year at no additional cost to the customer. Customers may place up to four (4) items of Bulky Waste and/or E-waste at curbside for collection per pickup. The items will be collected on the customer's next regular collection day if Contractor receives forty-eight (48) hours advance notice. Additional pickups, additional items per pickup, or if Contractor has to enter the Multiple Family property to pick up Bulky Wastes, shall be subject to an additional fee to be charged by Contractor at the rate set forth in Exhibit C. Contractor shall properly dispose of any E-waste it collects, in compliance with all applicable laws and so as to receive maximum diversion credit.
- (c) Christmas Trees. Contractor agrees to collect Christmas trees from December 26 for three (3) consecutive weeks at no additional charge to residential customers and Multiple Family Customers. Customers shall place Christmas trees at the curbside for collection by Contractor.
- (d) Special Collection. Contractor shall also provide additional collections to any resident requesting such service. The special service shall be charged pursuant to the rates established by the City.
- (e) Sharps. Contractor will offer a program for collection and safe processing of sharps generated by single-family and Multiple Family customers, at no

charge to the City or customers. Notwithstanding any provision herein to the contrary, the total value of services provided by Contractor at no charge under this Section B.1.(e) shall not exceed Twenty Five Thousand Dollars (\$25,000.00) during each July 1-June 30 rate period.

- (f) HHW Disposal. Contractor shall collect, accept and dispose of Household Hazardous Waste (as defined in 14, California Code of Regulations, Section 18502 or successor laws and regulations as may be amended from time to time) generated from customers in compliance with all applicable law at no charge to the City or customers. Specifically, Contractor shall provide up to three Household Hazardous Waste collections as requested by each dwelling unit per year. Contractor shall be solely responsible for complying with this section and shall indemnify and hold the City harmless from its failure to do so.
- (g) Notwithstanding any provision herein to the contrary, the total value of services provided by Contractor at no charge under Sections B.1.(f) and B.3 shall not exceed, in the aggregate, the initial amount of Twenty-Five Thousand Dollars (\$25,000.00) during each July 1-June 30 rate period. This annual cap shall be adjusted effective July 1 in the same manner and subject to the same methodology as set forth in Section G.2 for the rates.
- (h) Fall Leaf Program. Contractor shall collect up to two (2) bags of extra Green Waste per week from residential customers during the “Fall Leaf Season” from November through January. Customers will place extra bags curbside to be collected on the regular service day.

- 2. Collection, at no charge, of Solid Waste from City facilities as set forth in Exhibit F. In addition, Contractor shall perform the following:

- (a) Tree Trimming Green Waste. Contractor will provide up to fifteen (15) 10 cubic yard containers every calendar year to be placed at locations directed by the Public Works Services Directors for collection of Green Waste from tree trimming conducted by the City. All tree stumps will be cut into 4'x 6' pieces or will be subject to a "hard to handle fee" in accordance with Exhibit C.
 - (b) Other facilities. The City may request, and Contractor shall provide additional solid waste and recycling services for up to five (5) non-City events held within City limits at the direction of the Public Works Services Director every calendar year.
 - (c) Mulch. Contractor shall provide forty (40) cubic yards of mulch for one City-sponsored event per calendar year.
 - (d) Shredding Events. Contractor shall provide free shredding services at two (2) City sponsored community events per calendar year.
 - (e) SB 1383 Procurement Target. Contractor shall assist the City in complying with the City's SB1383 Procurement Target, which may include the use of renewable natural gas, to the extent it is commercially available in the jurisdiction, in a such manner to maximize procurement credit for such usage for the benefit of the City under the SB 1383 Regulations.
3. Hazardous Waste Disposal. Contractor shall collect, accept and dispose of Hazardous Waste (as defined in 14, California Code of Regulations, Section 18502 or successor laws and regulations as may be amended from time to time) generated from City facilities in compliance with all applicable law at no charge upon the City's request. Notwithstanding any provision herein to the contrary, the total value of services provided by Contractor at no charge under Sections B.1.(f) and B.3 shall not exceed, in the aggregate, Twenty-Five Thousand Dollars

(\$25,000.00) during each July 1-June 30 rate period. This annual cap shall be adjusted effective July 1 in the same manner and subject to the same methodology as set forth in Section G.2 for the rates.”

V. Section B.8 of the Agreement is hereby deleted in its entirety and shall be of no further force and effect.

VI. Sections C1. And C.6. of the Agreement are deleted in their entirety and replaced with the following:

“1. All Carts used for the single family and Multiple Family Complex Cart curbside, alleyside, backyard MSW, Recyclable Materials, Green Waste/Organic Waste, and special collection will be provided at the Contractor’s expense. Three (3) Carts shall be provided for the collection of MSW, Recyclable Materials and Green Waste/Organic Waste. Carts shall meet the labeling and other requirements of and otherwise be provided in accordance with SB 1383 Regulations. Charges for service will be in accordance with the rates set forth in Exhibit C. Single family premises receiving Cart service for MSW and Recyclable Materials may elect to receive Bin service for Green Waste/Organic Waste in accordance with the rates set forth in Exhibit C.

...

6. Multiple Family customers electing to use Bins for mechanical loading shall use such containers exclusively for MSW and Recyclable Materials and shall place such container for pick-up where they are readily accessible to the Contractor’s equipment. Bins shall meet the labeling and other requirements of and otherwise be provided in accordance with SB 1383 Regulations. Service may be provided using split Bins for MSW and Recyclable Materials where there are space constraints. Split Bins shall meet the labeling and other requirements of and otherwise be provided in accordance with SB 1383 Regulations. Residents

receiving Bin service shall also be provided a Cart for collection of Organic Waste where required by SB 1383 Regulations. Charges for service will be in accordance with the rates established by the City Council by Resolution as shown in Exhibit C.”

VII. New Sections C.8 and C.9 are added to the Agreement as follows:

“8. Container Contamination. Contractor and City anticipate that customers will participate in Contractor’s Recycling and Organic Waste programs in a manner so as not to result in Contamination. As used herein, “Contamination” refers to materials placed in a Recyclable Materials or Organic Waste container other than Recyclable Materials or Organic Waste, respectively, or Organic Waste placed in the MSW (gray) container. Contractor may take the following steps upon the occurrence of Contamination:

(a) First and Second Occurrences. For the first and second occurrences during every rolling twelve-month period through the term of the Agreement, where Contractor documents that a particular customer has a Recyclable Materials, Organic Waste or MSW (gray) container with Contamination, Contractor shall service the Contaminated container. Contractor shall notify the customer by phone, text, U.S. mail, e-mail, other electronic means, or in person (which may be a container tag), setting forth the date, description and photographic or video image of the Contamination, and will inform the customer:

- that the Recycling Materials, Organic Waste or MSW (gray) container (as applicable) required special solid waste handling services and the contents could not be recycled due to the presence of inappropriate material in the Recycling Materials, Organic Waste or MSW (gray) container (as applicable);

- a description of the Recyclable Materials or Organic Waste that are appropriate for collection in the Recyclable Materials or Organic Waste container (as applicable);
- an explanation that a subsequent incident of Contamination may result in non-collection, the imposition of a Contamination Charge, in an amount as set forth in Exhibit C, and, where warranted, requiring additional or larger-sized Solid Waste containers, or additional collections of existing Containers, or the use of locking or slotted Bins, at an additional cost to the customer in accordance with Exhibit C; and
- a phone number to contact Contractor to obtain additional information and/or receive responses to questions the customer may have.

(b) Third and Subsequent Occurrences. For the third and subsequent occurrences during every rolling twelve-month period through the term of this Agreement, where Contractor documents that a particular customer has a Recyclable Materials, MSW or Organic Waste container with Contamination, Contractor shall service the Recyclable Materials, MSW or Organic Waste container and charge the customer the Contamination Charge set forth in Exhibit C. In addition, Contractor may, as reasonably required to prevent future incidents of Contamination, 1) deliver additional or larger containers to the customer or require additional weekly collections and charge the customer for such increased or additional services in accordance with Exhibit C, 2) for customers receiving Bin service, install locking Bins and charge the customer for such in accordance with Exhibit C, or 3) remove the offending container. Any increased capacity or collection frequency, the use of locking Bins, or the removal of an offending

container, will remain in effect until Contractor determines that it is no longer needed to prevent Contamination.

At least ten (10) days prior to taking the actions described in 1), 2), or 3) above, Contractor's representative shall contact the customer by phone, text, other electronic means, U.S. mail, e-mail or in person to confirm that customer has the appropriate level of service. Contractor shall notify City within five business days of taking these actions. City will consider, and pursue as applicable, appropriate legal remedies against offending customers in order to secure discontinuance of Contamination. All City costs of pursuing such remedies shall be recoverable from the offending customers.

9. Container Overages.

- (a) First Occurrence. Where Contractor observes and documents that a particular premise has a container Overage, Contractor shall collect the Overage and the container provided such collection can be completed safely and/or without causing spillage of material, and must notify the customer by phone, text, U.S. mail, e-mail, other electronic means, or in person (which may be a container tag), setting forth the date, description and photographic or video image of the Overage. Contractor shall not be obligated to collect the container if Contractor determines that collection may cause harm or damage to persons or property.
- (b) Second and Subsequent Occurrences. For the second and subsequent occurrences during every rolling twelve-month period through the term of this Agreement, where Contractor documents an Overage, Contractor may (i) refuse collection and leave a written notice explaining the reason for non-collection; or (ii) collect the Overage and charge the Customer an

Overage charge as set forth in Exhibit C. After three (3) instances of Overage in any twelve (12) months, Contractor may do the following: 1) deliver additional or larger containers to the customer or require additional weekly collections and charge the customer for such increased or additional services in accordance with Exhibit C; or 2) remove the offending container.

At least ten (10) days prior to taking the actions described in 1) or 2) above, Contractor's representative shall contact the customer by phone, text, other electronic means, U.S. mail, e-mail or in person to confirm that customer has the appropriate level of service. Contractor shall notify City within five (5) Business Days of taking these actions. City will consider, and pursue as applicable, appropriate legal remedies against offending customers in order to secure discontinuance of Overages. All City costs of pursuing such remedies shall be recoverable from the offending customers."

VIII. Section G.2. of the Agreement, as amended in Sections 5 and 6 of the First Amendment, is deleted in its entirety and replaced with the following:

"2. The rates for service as of July 1, 2021 through June 30, 2022 are set forth in Exhibit C. Beginning July 1, 2022 and on each July 1 thereafter, subject to the requirements of subsection 3 below, the rates shall be adjusted in accordance with the rate adjustment methodology set forth below. Contractor shall submit to the City, not less than -ninety (90) days prior to the effective date of the proposed adjustment, information and documentation in support of the adjustment. The City Manager shall review the information submitted by Contractor for completeness and accuracy. The City Manager shall refer the proposed adjustment to the City Council for approval, which shall not be withheld unless the City determines the information submitted by Contractor is incomplete. The adjustment shall be

effective on July 1 of each year. Contractor acknowledges that its late submission of the proposed adjustment and supporting information may make it impossible for the City to timely complete compliance with Proposition 218's notice and majority protest procedures so as to allow the rate increases to take effect on July 1st. The adjustment shall be subject to successful completion of the Proposition 218 hearing to the extent a Proposition 218 process is deemed advisable by the City.

(a) Rate Adjustment Methodology. The rates shall be adjusted based upon percentage changes in the Diversion and Disposal Component and Service Component, with initial weighting of each being, respectively, 40% for the Diversion and Disposal Component and 60% for the Service Component, subject to re-weighting as set forth in Section G.2.(a)(4).

- (1) Diversion and Disposal Component. The Diversion and Disposal Component shall consist of the percentage change in the average Diversion and Disposal cost per ton for the Current Measurement Period (defined as the 12 months ending the last day of December of the current year preceding the adjustment date) compared to the average Diversion and Disposal cost per ton for the Prior Measurement Period (defined as the 12 months ending the last day of December of the prior year). The Diversion and Disposal cost per ton for each measurement period shall be the sum of the Recycling Processing Factor, the Organic Waste Processing Factor and the MSW Factor for the measurement period divided by the total tons for that period. See example calculation in Exhibit D.
- (2) Each of the factors comprising the Diversion and Disposal Component are defined as follows:

- i. Recycling Processing Factor. The Current Recycling Processing Factor equals the total tons of Recyclable Material delivered to the Recycling Facility(ies) for the Current Measurement Period multiplied by the average of the monthly processing fees charged at the Recycling Facility(ies) during the Current Measurement Period. The Prior Recycling Processing Factor equals the total tons of Recyclable Material delivered to the Recycling Facility(ies) for the Prior Measurement Period multiplied by the average of the monthly processing fees charged at the Recycling Facility(ies) during the Prior Measurement Period.
- ii. Organic Waste Processing Factor. The Current Organic Waste Processing Factor equals the total tons delivered to the Organics Processing Facility(ies) for processing during the Current Measurement Period multiplied by the per ton organic waste processing fees charged at the Organics Processing Facility(ies) for the new rate period. The Prior Organic Waste Processing Factor equals the total tons delivered to the Organics Processing Facility(ies) for processing during the Prior Measurement Period multiplied by the per ton organic waste processing fees charged at the Organics Processing Facility(ies) for the prior rate period.. Contractor shall provide to the City written documentation of the per ton tip fee adjustment at the Organics Processing Facility(ies) as part of the annual rate adjustment application.

- iii. MSW Factor. The Current MSW Factor equals the total tons delivered to the MSW Facility(ies) for disposal during the Current Measurement Period multiplied by the per ton disposal rate charged at the MSW Facility(ies) for the new rate period. The Prior MSW Factor equals the total tons delivered to the MSW Facility(ies) for disposal during the Prior Measurement Period multiplied by the per ton disposal rate at the MSW Facility(ies) for the prior rate period, provided, however, that any increase shall not exceed the percentage increase in the per ton tipping fee established by the Riverside County Waste Management Department for disposal of Solid Waste generated within Riverside County at landfills comprising the County System (Badlands Landfill, Lamb Canyon Landfill, El Sobrante Landfill). Company shall provide to the City written documentation of the per ton tip fee adjustment at the Disposal Facility(ies) as part of the annual rate adjustment application.
- (3) Service Component Adjustment. The Service Component shall be adjusted annually by one hundred percent (100%) of the percentage change in the Consumer Price Index Los Angeles-Long Beach-Anaheim, CA, not seasonally adjusted, as published by the United States Department of Labor, Bureau of Labor Statistics ("CPI-U") calculated as follows: The CPI-U adjustment will be calculated using the average of the monthly percentage changes in the CPI-U index between the Current Measurement Period and the Prior Measurement Period See example calculation in Exhibit D.

(4) Re-weighting. The initial weighting of the Diversion and Disposal Component shall be 40% and of the Service Component shall be 60%. This initial weighting shall apply to the July 1, 2022 rate adjustment. The weighting for The Diversion and Disposal Component and the Service Component shall be recalculated every year thereafter to reflect the relationship of the actual costs of service, disposal and processing. See example calculation in Exhibit D.”

IX. Section G.5 of the Agreement is deleted in its entirety, effective July 1, 2021, and replaced with “Reserved”.

X. Section G.6. of the Agreement is deleted in its entirety and replaced with the following:

“6. Contractor may request an adjustment to the service rates other than as provided in Section G.2 of this Agreement, as amended, to reflect material changes in the costs of providing services, which may include but are not limited to:

- (a) changes in taxes, fees or charges imposed on Contractor’s services by any governmental authority having jurisdiction; or
- (b) changes in operations or services directed by City; or
- (c) changes in federal, state or local laws or regulations; or
- (d) other changes or causes or reasons that are not within the reasonable control of Contractor.

Contractor shall submit information and documentation in support of the requested adjustment for review within ten (10) business days of submitting its request. The City Council shall approve or deny the request within ninety (90) days of submittal, in its reasonable judgment. The adjustment shall be effective upon successful completion of the Proposition 218 hearing and in no event more than sixty (60) days after City Council’s approval. Contractor shall provide assistance to the City, and shall reimburse the City for its reasonable expenses incurred in taking actions

required by these provisions in connection with its approval of a requested adjustment under this Section G.6.”

XI. Section K.1 of the Agreement is deleted in its entirety and replaced with the following:

“1. Contractor acknowledges that education and public awareness are essential elements of efforts to achieve the State’s diversion requirements. Accordingly, Contractor, at its sole expense, will implement a Public Education Program to expand public and customer awareness regarding available services and the methods of reducing, reusing, and recycling solid waste in accordance with Exhibit E to this Second Amendment. The detailed Public Education Program is set forth in Exhibit E to this Agreement. By November 1 of each year, beginning November 1, 2021, Contractor will submit a revised Public Education Program for the upcoming twelve (12) month period for review and approval by the City Manager, which shall be consistent with Exhibit E. Public Education Materials will be available in English and Mandarin.”

XII. Section 10 of the First Amendment, added as Section II.1 to the Agreement, is deleted in its entirety and replaced with new Sections K.3 and K.4 as follows. In addition, new Section K.4 is added to the Agreement as follows:

“3. Contractor shall assist the City to meet the requirements of AB 341, AB 1826, including their education, outreach and monitoring requirements as shown in Exhibit E (Public Education Plan) and will assist in the development of a SB1383 Route Review Plan to Multi Family Complexes and other affected customers as set forth in this Agreement. Contractor shall implement a public education program, identify all customers subject to the requirements of AB 341 and AB 1826 , identify customers that may qualify for a waiver from the SB 1383 Regulations, provide periodic on-site visits to such premises to offer and promote Recyclable Materials/Organic Waste services, including attempting to resolve any logistical challenges to providing service. Contractor shall notify and request assistance from the City for potential follow up action where there

is repeated refusal to implement services as required by AB 341, AB 1826 and SB 1383/SB 1383 Regulations or City ordinances or resolutions regarding the same. City will prepare a letter for distribution to customers regarding AB 341, AB 1826 and SB1383 requirements, will attend meetings with customers that refuse to implement these services, and bring enforcement action as needed.

- XIII. Section R of the Agreement, as amended by the First Amendment, is further amended to revise the first sentence as follows:

“The term of this Agreement shall commence on the Effective Date and expire at the close of business on June 30, 2031, subject to extension as provided herein.”

- XIV. New Section U.2.(a)(10) is added to the Agreement, as follows:

“(10) A listing of all customers receiving contamination notices, and any follow up actions taken by Contractor including assessment of a Contamination Charge.”

- XV. New Sections U.2.(c)(5) and (6) are added to the Agreement, as follows:

“(5) A listing of all customer not in compliance with AB 341, AB 1826 and SB 1383/SB 1383 Regulations.

(6) A listing of all customers receiving contamination notices, and any follow up actions taken by Contractor including assessment of a Contamination Charge.”

- XVI. A new Section LL is added to the Agreement as follows:

“LL. Force Majeure. Contractor shall not be in default under this Agreement in the event that the collection, transportation, processing and/or disposal services of Contractor are temporarily interrupted or discontinued for any of the following reasons, including threats thereof (to the extent such threats actually hinder Contractor’s ability to perform under this Agreement): riots, wars, civil disturbances, power failures, terrorism, insurrections, epidemics, pandemics, hurricanes, earthquakes, floods, acts of God, government orders and regulations,

or other similar catastrophic events which are beyond the reasonable control of Contractor. It is specifically understood that "other catastrophic events" exclude strikes, lockouts and other labor disturbances to the extent beyond three (3) calendar days; as such, Contractor shall not be in default for failing to provide Solid Waste Management Services for the first three calendar days of a labor disturbance."

- XVII. As of the effective date of this Second Amendment, Exhibits A, B, and C of the Agreement, as amended, are hereby deleted in their entirety and replaced with Exhibits A through F attached to this Second Amendment, as follows.

EXHIBIT A – CONTINGENCY PLAN

EXHIBIT B – RECYCLABLE MATERIALS TO BE COLLECTED

EXHIBIT C – RATES

EXHIBIT D – RATE ADJUSTMENT EXAMPLE

EXHIBIT E – PUBLIC EDUCATION PLAN

EXHIBIT F – CITY FREE SERVICES

- XVIII. Except as provided herein, the terms and conditions of the Agreement and First Amendment remain in full force and effect.

IN WITNESS WHEREOF, said City has caused its corporate name and seal to be hereunto subscribed and affixed by the Mayor and City Clerk, both thereunto duly authorized, and said Contractor has hereunto subscribed his name.

[SIGNATURES ON NEXT PAGE]


CITY OF ARCADIA
A Municipal Corporation

By: 
Dominic Lazzaretto
City Manager


ATTEST:

 Deputy
City Clerk

APPROVED AS TO FORM:


Stephen Deutsch
City Attorney

USA WASTE OF CALIFORNIA, INC.
A Delaware Corporation

By: 
President, Southern CA Area


By: 
Assistant Secretary

EXHIBIT A

CONTINGENCY PLAN

EXHIBIT A

CONTINGENCY PLAN

Waste Management understands how important it is to the City of Arcadia to plan ahead to prepare for any type of emergency, whether natural or man-made. While it is difficult to plan specifically for every type of emergency, this contingency plan shall serve as an example of Waste Management's abilities to respond quickly and effectively in the event of an emergency or unforeseen event.

In any event, as with our day-to-day operations, effective communications is of paramount importance. Waste Management will immediately notify the City of any event that will inhibit our ability to perform collection, processing or disposal services.

Loss of Processing Facilities or Disposal Capabilities

- **Solid Waste:** In the event that the Waste Management Azusa Transfer Station is unable to accept solid waste from the City of Arcadia, Waste Management has the option to move Arcadia waste to our Sun Valley Recycling Park in Sun Valley, or to the Grand Central MRF and Transfer Station in the City of Industry, or to the Pomona Valley Transfer Station, or to the Los Angeles County Sanitation Districts Puente Hills MRF and Transfer Station. Additionally, in the event that all local transfer stations are inaccessible Waste Management may direct haul the material to the Simi Valley Landfill and Recycling.
- **Organics/Green Waste:** In the event that the Azusa Transfer Station is unable to process mixed food waste and green waste, WM will deliver unprocessed material to Waste Management's Simi Valley Landfill and Recycling Center. Additionally, Waste Management may direct haul the unprocessed material to the Waste Management South Valley Composting Facility in Tulare. If no option is available, organics will be taken directly to the landfill.
- **Recyclables:** In the event the Azusa MRF is not available, Waste Management will transfer the recyclables to Grand Central MRF and Transfer Station in the City of Industry or the Puente Hills MRF. If both contingency facilities are unavailable, residents will be asked to temporarily commingle their waste and recycling until a processing facility is available.

Inclement Weather

- Waste Management keeps the safety of our drivers and communities at the forefront of all weather-related service issues. In the event of inclement weather, the District and Route Managers will evaluate road conditions. If Waste Management determines that it is unsafe to provide services, our staff will notify the City Manager or designee of the conditions and request permission to collect only in those portions of the City that do not pose a danger. If the City Manager authorizes a weather-related temporary cessation of services, Contractor may temporarily cease collections except in those portions of the city that do not pose a danger. Contractor will provide collection services for customers

with uninterrupted service on the next business day following the cessation of the weather conditions, unless some other schedule is approved by the City Manager. Contractor shall use the outbound dialing systems to notify customers of their next collection day.

Unexpected Circumstance

- Waste Management has a local Disaster Plan that includes specific procedures for strikes and catastrophic events. In a catastrophic event, Waste Management would resume service with the assistance of employees based in unaffected areas through the County. Waste Management would prioritize the collection of solid waste from all of Arcadia essential public service facilities.

Equipment Failure

- In the event of equipment failure or loss, Waste Management maintains spare service, delivery and collection vehicles at each Waste Management District in the region, that could assist Waste Management's operations that serve Arcadia, if necessary.
- A large portion of Waste Management's Southern California fleet provides residential collection services. Vehicles from this fleet are available to support the collection of large quantities of materials (i.e. after a windstorm). Waste Management also maintains a sufficient inventory of roll-off boxes. Equipment from this inventory would be available for use in an emergency situation

Strike or Natural Disaster

- In the event that there is a labor strike, Waste Management has the ability to deploy non-union, certified and experienced Waste Management employees to run routes. Waste Management would prioritize collection service customers in order to ensure that all essential public service facilities (i.e. hospitals, nursing home, etc.) retain collection services. In the event of a strike, Waste Management expects that all normal collection schedules would be resumed within just a few days.
- During a work stoppage, picking up trash be the first priority. Waste Management will attempt to collect all trash and organics the first week. During the first two weeks of the work stoppage recycling will be the second priority. In the event that the stoppage lasts longer than two weeks, recycling will be postponed for two weeks until additional resources are confirmed; customers will be asked to comingle their waste if necessary, to stay on schedule

In the event of emergency, work stoppage or labor disruption, picking up trash will be the first priority. All changes in collection and operations will be communicated to City staff as quickly as possible.

EXHIBIT B

ACCEPTABLE RECYCLABLES

RECYCLE RIGHT



ALWAYS RECYCLE / RECICLE SIEMPRE



Plastic Bottles & Containers
Botellas y envases de plástico



Food & Beverage Cans
Latas de alimentos y bebidas



Paper
Papeles



Flattened Cardboard & Paperboard
Cartón y cartulina aplastados



Glass Bottles & Containers
Botellas y frascos de vidrio



DO NOT INCLUDE IN YOUR MIXED RECYCLING CONTAINER / NO INCLUIR EN SU CONTENEDOR DE RECICLAJE MIXTO



NO Food or Liquids
NO comida o líquidos



NO Foam Cups & Containers
NO vasos y recipientes de poliestireno



NO Loose Plastic Bags or Film
Empty recyclables directly into your cart
NO bolsas sueltas de plástico o película
Vaciar los materiales reciclables directamente en tu carrito



NO Green Waste
NO desechos verdes



NO Clothing, Furniture & Carpet
NO ropa, muebles y alfombras



NO Batteries – check local drop-off programs for proper disposal
NO baterías – Verifique los programas locales de entrega para su correcta eliminación

To Learn More Visit:
Para más información, visite:
wm.com/recycleright



© 2019 WM Intellectual Property Holdings, LLC. The Recycle Right recycling education program was developed based upon national best practices. Please consult your local municipality for their acceptable materials and additional details of local programs, which may differ slightly.

EXHIBIT C

RATES

City of Arcadia
Single-Family Rates
Effective 7/1/2021 to 12/31/2021

Single-Family Trash & Recycling

Service	Includes (1)	Rate	AB 939	Total Base
Std 35gal Trash	64gal Recycle	\$ 18.21	\$ 0.30	\$ 18.51
Std 64gal Trash	64gal Recycle	\$ 18.21	\$ 0.30	\$ 18.51
Std 96gal Trash	64gal Recycle	\$ 22.15	\$ 0.30	\$ 22.45
Senior 35gal Trash	64gal Recycle	\$ 16.52	\$ 0.30	\$ 16.82
Senior 64 gal Trash	64gal Recycle	\$ 16.52	\$ 0.30	\$ 16.82
Senior 96 gal Trash	64gal Recycle	\$ 20.06	\$ 0.30	\$ 20.36
Backyard Service Std 96gal Trash	64gal Recycle	\$ 66.29	\$ 0.30	\$ 66.59
Backyard Service Senior 96gal Trash	64gal Recycle	\$ 60.55	\$ 0.30	\$ 60.85

Single-Family Organics Carts

Number of Carts ->	1	2	3	4	5	6	7
64gal Std Organics Cart	\$ 7.54	\$ 10.79	\$ 14.59	\$ 18.09	\$ 22.14	\$ 25.82	\$ 29.50
64gal Senior Organics Cart	\$ 6.82	\$ 9.71	\$ 13.14	\$ 16.31	\$ 19.99	\$ 23.34	\$ 26.68
96gal Std Organics Cart	\$ 7.54	\$ 10.79	\$ 14.59	\$ 18.09	\$ 22.14	\$ 25.82	\$ 29.50
96gal Senior Organics Cart	\$ 6.82	\$ 9.71	\$ 13.14	\$ 16.31	\$ 19.99	\$ 23.34	\$ 26.68

Single Family Other Additional Fees

Resume/Reactivation	\$ 43.33
Bulky Basic, after 4 free	\$ 43.33
Bulky Senior, after 4 free	\$ 38.99
Recycling Contamination	\$ 43.33
Sharps	\$ 37.30
Bear Unlock Per Cart	\$ 7.67
3yd Temp Bin, 3 day	\$ 154.06
3yd Temp Bin, 7 day	\$ 184.72
3yd Temp Bin, Addl PU	\$ 72.09
3yd Temp Bin, Daily Rental Over	
Alloted	\$ 8.70

Service	Additional Services			
	Addl Trash	Addl Recycle	Extra PU	
Std 35gal Trash	\$ 9.42	\$ 9.42	\$ 14.33	
Std 64gal Trash	\$ 9.42	\$ 9.42	\$ 14.33	
Std 96gal Trash	\$ 11.61	\$ 11.61	\$ 14.55	
Senior 35gal Trash	\$ 8.48	\$ 8.48	\$ 12.99	
Senior 64 gal Trash	\$ 8.48	\$ 8.48	\$ 12.99	
Senior 96 gal Trash	\$ 10.48	\$ 10.48	\$ 13.17	
Backyard Service Std 96gal Trash	\$ 17.41	\$ 17.41	\$ 20.63	
Backyard Service Senior 96gal Trash	\$ 15.73	\$ 15.73	\$ 18.57	

Single- Family Organics Bins with (1) Trash 96gal Cart and (1) Recycling 96gal Cart included

Quantity - Size	Curbside				Backyard			
	1		2		1		2	
	Base	AB939	Total	Base	AB939	Total	Base	AB939
1 - 1.5 Yard	\$ 147.94	\$ 0.30	\$ 148.24	\$ 275.16	\$ 0.30	\$ 275.46	\$ 178.38	\$ 0.30
1 - 3 Yard	\$ 168.33	\$ 0.30	\$ 168.63	\$ 313.08	\$ 0.30	\$ 313.38	\$ 198.37	\$ 0.30

Senior

Quantity - Size	Curbside				Backyard			
	1		2		1		2	
	Base	AB939	Total	Base	AB939	Total	Base	AB939
1 - 1.5 Yard	\$ 133.24	\$ 0.30	\$ 133.54	\$ 247.84	\$ 0.30	\$ 248.14	\$ 160.54	\$ 0.30
1 - 3 Yard	\$ 151.51	\$ 0.30	\$ 151.81	\$ 281.82	\$ 0.30	\$ 282.12	\$ 178.51	\$ 0.30

Other Organics Fees

Reactivation/Cut-Off	\$ 42.51
Organics Contamination	\$ 43.33
Locking Lid	\$ 13.73
Overage	\$ 43.33

Total Customer Rate (1 Trash + 1 Recycle + AB939 + Organics)

Total Rate Based on Number of Organics Carts							
1	2	3	4	5	6	7	
\$ 26.05	\$ 29.30	\$ 33.10	\$ 36.60	\$ 40.65	\$ 44.33	\$ 48.01	
\$ 26.05	\$ 29.30	\$ 33.10	\$ 36.60	\$ 40.65	\$ 44.33	\$ 48.01	
\$ 29.99	\$ 33.24	\$ 37.04	\$ 40.54	\$ 44.59	\$ 48.27	\$ 51.95	
\$ 23.64	\$ 26.53	\$ 29.96	\$ 33.13	\$ 36.81	\$ 40.16	\$ 43.50	
\$ 23.64	\$ 26.53	\$ 29.96	\$ 33.13	\$ 36.81	\$ 40.16	\$ 43.50	
\$ 27.18	\$ 30.07	\$ 33.50	\$ 36.67	\$ 40.35	\$ 43.70	\$ 47.04	
\$ 74.13	\$ 77.38	\$ 81.18	\$ 84.68	\$ 88.73	\$ 92.41	\$ 96.09	
\$ 67.67	\$ 70.56	\$ 73.99	\$ 77.16	\$ 80.84	\$ 84.19	\$ 87.53	

City of Arcadia
Single-Family Rates
Effective 1/1/2022 to 6/30/2022

Single-Family Trash & Recycling

Service	Includes (1)	Rate	AB 939	Total Base
Std 35gal Trash	64gal Recycle	\$ 18.21	\$ 0.30	\$ 18.51
Std 64gal Trash	64gal Recycle	\$ 18.21	\$ 0.30	\$ 18.51
Std 96gal Trash	64gal Recycle	\$ 22.15	\$ 0.30	\$ 22.45
Senior 35gal Trash	64gal Recycle	\$ 16.52	\$ 0.30	\$ 16.82
Senior 64 gal Trash	64gal Recycle	\$ 16.52	\$ 0.30	\$ 16.82
Senior 96 gal Trash	64gal Recycle	\$ 20.06	\$ 0.30	\$ 20.36
Backyard Service Std 96gal Trash	64gal Recycle	\$ 66.29	\$ 0.30	\$ 66.59
Backyard Service Senior 96gal Trash	64gal Recycle	\$ 60.55	\$ 0.30	\$ 60.85

Single-Family Organics Carts

Number of Carts ->	1	2	3	4	5	6	7
64gal Std Organics Cart	\$ 10.12	\$ 14.48	\$ 19.58	\$ 24.27	\$ 29.71	\$ 34.65	\$ 39.58
64gal Senior Organics Cart	\$ 9.15	\$ 13.02	\$ 17.63	\$ 21.88	\$ 26.82	\$ 31.32	\$ 35.79
96gal Std Organics Cart	\$ 10.12	\$ 14.48	\$ 19.58	\$ 24.27	\$ 29.71	\$ 34.65	\$ 39.58
96gal Senior Organics Cart	\$ 9.15	\$ 13.02	\$ 17.63	\$ 21.88	\$ 26.82	\$ 31.32	\$ 35.79

Single Family Other Additional Fees

Resume/Reactivation	\$ 43.33
Bulky Basic, after 4 free	\$ 43.33
Bulky Senior, after 4 free	\$ 38.99
Recycling Contamination	\$ 43.33
Sharps	\$ 37.30
Bear Unlock Per Cart	\$ 7.67
3yd Temp Bin, 3 day	\$ 154.06
3yd Temp Bin, 7 day	\$ 184.72
3yd Temp Bin, Addl PU	\$ 72.09
3yd Temp Bin, Daily Rental Over	
Alloted	\$ 8.70

Service	Additional Services			
	Addl Trash	Addl Recycle	Extra PU	
Std 35gal Trash	\$ 9.42	\$ 9.42	\$ 14.33	
Std 64gal Trash	\$ 9.42	\$ 9.42	\$ 14.33	
Std 96gal Trash	\$ 11.61	\$ 11.61	\$ 14.55	
Senior 35gal Trash	\$ 8.48	\$ 8.48	\$ 12.99	
Senior 64 gal Trash	\$ 8.48	\$ 8.48	\$ 12.99	
Senior 96 gal Trash	\$ 10.48	\$ 10.48	\$ 13.17	
Backyard Service Std 96gal Trash	\$ 17.41	\$ 17.41	\$ 20.63	
Backyard Service Senior 96gal Trash	\$ 15.73	\$ 15.73	\$ 18.57	

Single- Family Organics Bins with (1) Trash 96gal Cart and (1) Recycling 96gal Cart included

Quantity - Size	Curbside				Backyard			
	1		2		1		2	
	Base	AB939	Total	Base	AB939	Total	Base	AB939
1 - 1.5 Yard	\$ 151.63	\$ 0.30	\$ 151.93	\$ 282.03	\$ 0.30	\$ 282.33	\$ 340.07	\$ 0.30
1 - 3 Yard	\$ 172.53	\$ 0.30	\$ 172.83	\$ 320.90	\$ 0.30	\$ 321.20	\$ 378.15	\$ 0.30

Senior

Quantity - Size	Curbside				Backyard			
	1		2		1		2	
	Base	AB939	Total	Base	AB939	Total	Base	AB939
1 - 1.5 Yard	\$ 136.56	\$ 0.30	\$ 136.86	\$ 254.02	\$ 0.30	\$ 254.32	\$ 306.07	\$ 0.30
1 - 3 Yard	\$ 155.29	\$ 0.30	\$ 155.59	\$ 288.86	\$ 0.30	\$ 289.16	\$ 340.33	\$ 0.30

Other Organics Fees

Reactivation/Cut-Off	\$ 42.51
Organics Contamination	\$ 43.33
Locking Lid	\$ 13.73
Overage	\$ 43.33

Total Customer Rate (1 Trash + 1 Recycle + AB939 + Organics)

Total Rate Based on Number of Organics Carts							
1	2	3	4	5	6	7	
\$ 28.63	\$ 32.99	\$ 38.09	\$ 42.78	\$ 48.22	\$ 53.16	\$ 58.09	
\$ 28.63	\$ 32.99	\$ 38.09	\$ 42.78	\$ 48.22	\$ 53.16	\$ 58.09	
\$ 32.57	\$ 36.93	\$ 42.03	\$ 46.72	\$ 52.16	\$ 57.10	\$ 62.03	
\$ 25.97	\$ 29.84	\$ 34.45	\$ 38.70	\$ 43.64	\$ 48.14	\$ 52.61	
\$ 25.97	\$ 29.84	\$ 34.45	\$ 38.70	\$ 43.64	\$ 48.14	\$ 52.61	
\$ 29.51	\$ 33.38	\$ 37.99	\$ 42.24	\$ 47.18	\$ 51.68	\$ 56.15	
\$ 76.71	\$ 81.07	\$ 86.17	\$ 90.86	\$ 96.30	\$ 101.24	\$ 106.17	
\$ 70.00	\$ 73.87	\$ 78.48	\$ 82.73	\$ 87.67	\$ 92.17	\$ 96.64	

City of Arcadia
Multi-Family Rates
Effective 7/1/2021 to 6/30/2022

Required: Customers must have trash, recycling and organics service.
Example at Stab service level: (1) 3 Yard Trash Bin 1x/wk \$132.90 + (1) 3 Yard Recycle Bin 1x/wk \$56.52 + (1) Organics Cart 1x/wk \$15.29 + AB939 for 3 units \$0.90 = \$205.61

Multi-Family Trash

STAB Service	Frequency of Pickup Per Week					
Quantity - Size	1	2	3	4	5	6
1 - 1.5 Yard	\$ 111.55	\$ 223.11	\$ 334.66	\$ 480.88	\$ 557.74	\$ 669.28
2 - 1.5 Yard	\$ 202.82	\$ 405.64	\$ 608.43	\$ 811.20	\$ 1,014.06	\$ 1,216.86
3 - 1.5 Yard	\$ 304.21	\$ 608.44	\$ 912.67	\$ 1,216.89	\$ 1,521.10	\$ 1,825.35
4 - 1.5 Yard	\$ 405.66	\$ 811.29	\$ 1,216.91	\$ 1,622.55	\$ 2,028.23	\$ 2,433.84
5 - 1.5 Yard	\$ 507.04	\$ 1,014.10	\$ 1,521.14	\$ 2,028.24	\$ 2,535.28	\$ 3,042.34
1 - 3 Yard	\$ 132.90	\$ 246.78	\$ 398.67	\$ 531.56	\$ 664.49	\$ 797.36
2 - 3 Yard	\$ 237.29	\$ 493.60	\$ 711.84	\$ 949.09	\$ 1,186.38	\$ 1,423.64
3 - 3 Yard	\$ 341.75	\$ 740.37	\$ 1,025.14	\$ 1,366.85	\$ 1,708.58	\$ 2,050.30
4 - 3 Yard	\$ 446.13	\$ 987.12	\$ 1,338.34	\$ 1,784.45	\$ 2,230.57	\$ 2,514.22
5 - 3 Yard	\$ 550.57	\$ 1,233.90	\$ 1,651.63	\$ 2,202.14	\$ 2,752.70	\$ 3,303.18
1 - 6 Yard	\$ 249.06	\$ 498.13	\$ 747.16	\$ 996.21	\$ 1,245.27	\$ 1,494.34

Multi-Family Recycling

STAB Service	Frequency of Pickup Per Week					
Quantity - Size	1	2	3	4	5	6
1 - 96gal	\$ 28.37	\$ 56.74	\$ 85.11	\$ 113.50	\$ 141.86	\$ 170.24
1 - 1.5 Yard	\$ 42.56	\$ 85.11	\$ 127.68	\$ 170.24	\$ 212.79	\$ 255.35
2 - 1.5 Yard	\$ 85.11	\$ 170.24	\$ 255.35	\$ 340.47	\$ 425.58	\$ 510.71
3 - 1.5 Yard	\$ 127.68	\$ 255.35	\$ 383.03	\$ 510.71	\$ 638.38	\$ 766.06
4 - 1.5 Yard	\$ 170.24	\$ 340.47	\$ 510.71	\$ 680.94	\$ 851.16	\$ 1,021.39
5 - 1.5 Yard	\$ 212.79	\$ 425.58	\$ 638.38	\$ 851.16	\$ 1,063.96	\$ 1,276.75
1 - 3 Yard	\$ 56.52	\$ 113.03	\$ 169.56	\$ 226.08	\$ 282.58	\$ 339.10
2 - 3 Yard	\$ 113.03	\$ 226.08	\$ 339.10	\$ 452.14	\$ 565.18	\$ 678.21
3 - 3 Yard	\$ 169.56	\$ 339.10	\$ 508.66	\$ 678.21	\$ 847.76	\$ 1,017.32
4 - 3 Yard	\$ 226.08	\$ 452.14	\$ 678.21	\$ 904.28	\$ 1,130.35	\$ 1,356.42
5 - 3 Yard	\$ 282.58	\$ 565.18	\$ 847.76	\$ 1,130.35	\$ 1,412.94	\$ 1,695.53

Multi-Family Split Bin - Trash/Recycling

STAB Service	Frequency of Pickup Per Week					
Quantity - Size	1	2	3	4	5	6
1 - 2 Yard	\$ 145.88	\$ 291.74	\$ 437.63	\$ 618.17	\$ 729.35	\$ 875.21
2 - 2 Yard	\$ 271.45	\$ 542.93	\$ 814.36	\$ 1,085.78	\$ 1,357.28	\$ 1,628.74
3 - 2 Yard	\$ 407.18	\$ 814.37	\$ 1,221.57	\$ 1,628.77	\$ 2,035.94	\$ 2,443.17
4 - 2 Yard	\$ 542.95	\$ 1,085.88	\$ 1,628.79	\$ 2,171.71	\$ 2,714.68	\$ 3,257.58
5 - 2 Yard	\$ 678.65	\$ 1,357.32	\$ 2,035.98	\$ 2,714.69	\$ 3,393.34	\$ 4,072.02
1 - 3 Yard	\$ 154.11	\$ 308.22	\$ 462.34	\$ 651.12	\$ 770.53	\$ 924.63
2 - 3 Yard	\$ 287.93	\$ 575.88	\$ 863.78	\$ 1,151.67	\$ 1,439.64	\$ 1,727.57
3 - 3 Yard	\$ 431.89	\$ 863.79	\$ 1,295.70	\$ 1,727.60	\$ 2,159.48	\$ 2,591.41
4 - 3 Yard	\$ 575.90	\$ 1,151.76	\$ 1,727.62	\$ 2,303.49	\$ 2,879.39	\$ 3,455.23
5 - 3 Yard	\$ 719.83	\$ 1,439.68	\$ 2,159.52	\$ 2,879.40	\$ 3,599.24	\$ 4,319.09
1 - 6 Yard	\$ 189.42	\$ 359.81	\$ 568.23	\$ 757.64	\$ 947.07	\$ 1,136.46
2 - 6 Yard	\$ 350.32	\$ 719.68	\$ 1,050.94	\$ 1,401.23	\$ 1,751.56	\$ 2,101.85
3 - 6 Yard	\$ 511.31	\$ 1,079.47	\$ 1,533.80	\$ 2,045.06	\$ 2,556.34	\$ 3,067.62
4 - 6 Yard	\$ 672.21	\$ 1,439.26	\$ 2,016.55	\$ 2,688.73	\$ 3,360.92	\$ 3,870.64
5 - 6 Yard	\$ 833.15	\$ 1,799.08	\$ 2,499.39	\$ 3,332.49	\$ 4,165.64	\$ 4,998.71

AB939 Fee, per unit, per month, in additonal to the above Trash or Split Bin Rates	\$ 0.30
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Multi-Family Organics Cart - STAB

1 - 96gal, 1x/wk	\$ 15.29
2 - 96gal, 1x/wk	\$ 30.58
3 - 96gal, 1x/wk	\$ 45.88
4 - 96gal, 1x/wk	\$ 61.17
5 - 96gal, 1x/wk	\$ 76.46

Required: Customers must have trash, recycling and organics service.

Example at Dismount service level: (1) 3 Yard Trash Bin 1x/wk \$149.89 + (1) 3 Yard Recycle Bin 1x/wk \$63.87 + (1) Organics Cart 1x/wk \$20.82 + AB939 for 3 units \$0.90 = \$235.48

Multi-Family Trash

DISMOUNT Service	Frequency of Pickup Per Week					
Quantity - Size	1	2	3	4	5	6
1 - 1.5 Yard	\$ 125.76	\$ 251.52	\$ 377.27	\$ 503.03	\$ 628.77	\$ 754.53
2 - 1.5 Yard	\$ 228.68	\$ 457.36	\$ 686.04	\$ 914.70	\$ 1,143.36	\$ 1,372.03
3 - 1.5 Yard	\$ 343.00	\$ 685.97	\$ 1,028.97	\$ 1,371.96	\$ 1,714.96	\$ 2,057.89
4 - 1.5 Yard	\$ 457.32	\$ 914.67	\$ 1,371.97	\$ 1,829.28	\$ 2,222.46	\$ 2,743.96
5 - 1.5 Yard	\$ 571.68	\$ 1,143.30	\$ 1,714.99	\$ 2,286.64	\$ 2,858.31	\$ 3,429.99
1 - 3 Yard	\$ 149.89	\$ 272.91	\$ 434.23	\$ 578.84	\$ 723.73	\$ 868.43
2 - 3 Yard	\$ 263.43	\$ 545.73	\$ 790.18	\$ 1,053.62	\$ 1,317.00	\$ 1,580.41
3 - 3 Yard	\$ 382.03	\$ 818.10	\$ 1,146.10	\$ 1,528.14	\$ 1,910.18	\$ 2,292.22
4 - 3 Yard	\$ 500.66	\$ 1,091.55	\$ 1,502.01	\$ 2,002.69	\$ 2,503.39	\$ 3,004.00
5 - 3 Yard	\$ 619.37	\$ 1,364.47	\$ 1,857.99	\$ 2,477.35	\$ 3,096.66	\$ 3,715.98
1 - 6 Yard	\$ 272.65	\$ 545.32	\$ 817.92	\$ 1,090.55	\$ 1,363.16	\$ 1,635.83

Multi-Family Recycling

DISMOUNT Service	Frequency of Pickup Per Week					
Quantity - Size	1	2	3	4	5	6
1 - 1.5 Yard	\$ 48.09	\$ 96.18	\$ 144.27	\$ 192.36	\$ 240.45	\$ 288.55
2 - 1.5 Yard	\$ 96.18	\$ 192.36	\$ 288.55	\$ 384.73	\$ 480.91	\$ 577.09
3 - 1.5 Yard	\$ 144.27	\$ 288.55	\$ 432.82	\$ 577.09	\$ 721.36	\$ 865.63
4 - 1.5 Yard	\$ 192.36	\$ 384.73	\$ 577.09	\$ 769.45	\$ 961.81	\$ 1,154.18
5 - 1.5 Yard	\$ 240.45	\$ 480.91	\$ 721.36	\$ 961.81	\$ 1,202.28	\$ 1,442.74
1 - 3 Yard	\$ 63.87	\$ 127.73	\$ 191.60	\$ 255.46	\$ 319.33	\$ 383.19
2 - 3 Yard	\$ 127.73	\$ 255.46	\$ 383.19	\$ 510.92	\$ 638.65	\$ 766.38
3 - 3 Yard	\$ 191.60	\$ 383.19	\$ 574.78	\$ 766.38	\$ 957.98	\$ 1,149.57
4 - 3 Yard	\$ 255.46	\$ 510.92	\$ 766.38	\$ 1,021.85	\$ 1,277.30	\$ 1,532.76
5 - 3 Yard	\$ 319.33	\$ 638.65	\$ 957.98	\$ 1,277.30	\$ 1,596.63	\$ 1,915.95

Multi-Family Split Bin - Trash/Recycling

DISMOUNT Service	Frequency of Pickup Per Week					
Quantity - Size	1	2	3	4	5	6
1 - 2 Yard	\$ 165.61	\$ 331.23	\$ 496.83	\$ 662.45	\$ 828.05	\$ 993.66
2 - 2 Yard	\$ 308.39	\$ 616.78	\$ 925.17	\$ 1,233.55	\$ 1,541.91	\$ 1,850.30
3 - 2 Yard	\$ 462.56	\$ 925.10	\$ 1,387.67	\$ 1,850.23	\$ 2,312.78	\$ 2,775.28
4 - 2 Yard	\$ 616.74	\$ 1,233.52	\$ 1,850.24	\$ 2,466.96	\$ 3,019.56	\$ 3,700.48
5 - 2 Yard	\$ 770.96	\$ 1,541.86	\$ 2,312.82	\$ 3,083.74	\$ 3,854.69	\$ 4,625.65
1 - 3 Yard	\$ 173.85	\$ 347.70	\$ 521.54	\$ 695.39	\$ 869.22	\$ 1,043.08
2 - 3 Yard	\$ 324.86	\$ 649.72	\$ 974.59	\$ 1,299.43	\$ 1,624.27	\$ 1,949.12
3 - 3 Yard	\$ 487.27	\$ 974.52	\$ 1,461.79	\$ 1,949.05	\$ 2,436.32	\$ 2,923.52
4 - 3 Yard	\$ 649.68	\$ 1,299.40	\$ 1,949.06	\$ 2,598.73	\$ 3,184.27	\$ 3,898.14
5 - 3 Yard	\$ 812.13	\$ 1,624.21	\$ 2,436.35	\$ 3,248.45	\$ 4,060.59	\$ 4,872.73
1 - 6 Yard	\$ 213.76	\$ 400.64	\$ 625.83	\$ 834.30	\$ 1,043.06	\$ 1,251.62
2 - 6 Yard	\$ 391.16	\$ 801.19	\$ 1,173.37	\$ 1,564.54	\$ 1,955.65	\$ 2,346.79
3 - 6 Yard	\$ 573.63	\$ 1,201.29	\$ 1,720.88	\$ 2,294.52	\$ 2,868.16	\$ 3,441.79
4 - 6 Yard	\$ 756.12	\$ 1,602.47	\$ 2,268.39	\$ 3,024.54	\$ 3,780.69	\$ 4,536.76
5 - 6 Yard	\$ 938.70	\$ 2,003.12	\$ 2,815.97	\$ 3,754.65	\$ 4,693.29	\$ 5,631.93

Multi-Family Organics Cart - DISMOUNT

96gal, 1x/wk	\$ 20.82
2 - 96gal, 1x/wk	\$ 41.64
3 - 96gal, 1x/wk	\$ 62.46
4 - 96gal, 1x/wk	\$ 83.29
5 - 96gal, 1x/wk	\$ 104.11

Required: Customers must have trash, recycling and organics service.

Example at Stage service level: (1) 3 Yard Trash Bin 1x/wk \$156.57 + (1) 3 Yard Recycle Bin 1x/wk \$69.51 + (1) Organics Cart 1x/wk \$25.07 + AB939 for 3 units \$0.90 = \$252.05

Multi-Family Trash

STAGE Service	Frequency of Pickup Per Week					
Quantity - Size	1	2	3	4	5	6
1 - 1.5 Yard	\$ 137.60	\$ 275.25	\$ 412.84	\$ 550.45	\$ 688.07	\$ 825.67
2 - 1.5 Yard	\$ 250.25	\$ 500.50	\$ 750.74	\$ 1,000.95	\$ 1,251.18	\$ 1,501.44
3 - 1.5 Yard	\$ 375.39	\$ 750.75	\$ 1,126.11	\$ 1,501.46	\$ 1,876.83	\$ 2,252.18
4 - 1.5 Yard	\$ 500.51	\$ 1,000.97	\$ 1,501.50	\$ 2,001.96	\$ 2,502.49	\$ 3,002.96
5 - 1.5 Yard	\$ 625.61	\$ 1,251.19	\$ 1,876.79	\$ 2,502.43	\$ 3,128.04	\$ 3,753.65
1 - 3 Yard	\$ 156.57	\$ 296.62	\$ 469.85	\$ 626.46	\$ 783.06	\$ 939.67
2 - 3 Yard	\$ 289.10	\$ 593.25	\$ 868.43	\$ 1,157.91	\$ 1,447.42	\$ 1,736.90
3 - 3 Yard	\$ 422.39	\$ 889.84	\$ 1,267.14	\$ 1,689.53	\$ 2,111.90	\$ 2,534.27
4 - 3 Yard	\$ 555.27	\$ 1,186.47	\$ 1,665.86	\$ 2,221.18	\$ 2,776.48	\$ 3,331.78
5 - 3 Yard	\$ 688.13	\$ 1,483.08	\$ 2,064.44	\$ 2,752.57	\$ 3,440.75	\$ 4,128.89
1 - 6 Yard	\$ 295.98	\$ 592.04	\$ 887.93	\$ 1,183.90	\$ 1,479.85	\$ 1,775.86

Multi-Family Recycling

STAGE Service	Frequency of Pickup Per Week					
Quantity - Size	1	2	3	4	5	6
1 - 1.5 Yard	\$ 52.34	\$ 104.69	\$ 157.04	\$ 209.40	\$ 261.74	\$ 314.08
2 - 1.5 Yard	\$ 104.69	\$ 209.40	\$ 314.08	\$ 418.77	\$ 523.47	\$ 628.16
3 - 1.5 Yard	\$ 157.04	\$ 314.08	\$ 471.12	\$ 628.16	\$ 785.21	\$ 942.24
4 - 1.5 Yard	\$ 209.40	\$ 418.77	\$ 628.16	\$ 837.55	\$ 1,046.94	\$ 1,256.32
5 - 1.5 Yard	\$ 261.74	\$ 523.47	\$ 785.21	\$ 1,046.94	\$ 1,308.68	\$ 1,570.39
1 - 3 Yard	\$ 69.51	\$ 139.04	\$ 208.54	\$ 278.07	\$ 347.58	\$ 417.10
2 - 3 Yard	\$ 139.04	\$ 278.07	\$ 417.10	\$ 556.14	\$ 695.17	\$ 834.21
3 - 3 Yard	\$ 208.54	\$ 417.10	\$ 625.64	\$ 834.21	\$ 1,042.75	\$ 1,251.31
4 - 3 Yard	\$ 278.07	\$ 556.14	\$ 834.21	\$ 1,112.27	\$ 1,390.34	\$ 1,668.39
5 - 3 Yard	\$ 347.58	\$ 695.17	\$ 1,042.75	\$ 1,390.34	\$ 1,737.92	\$ 2,085.50

Multi-Family Split Bin - Trash/Recycling

STAGE Service	Frequency of Pickup Per Week					
Quantity - Size	1	2	3	4	5	6
1 - 2 Yard	\$ 181.70	\$ 363.46	\$ 545.18	\$ 726.90	\$ 908.63	\$ 1,090.33
2 - 2 Yard	\$ 338.47	\$ 676.95	\$ 1,015.40	\$ 1,353.83	\$ 1,692.29	\$ 2,030.78
3 - 2 Yard	\$ 507.73	\$ 1,015.41	\$ 1,523.10	\$ 2,030.80	\$ 2,538.50	\$ 3,046.18
4 - 2 Yard	\$ 676.96	\$ 1,353.85	\$ 2,030.83	\$ 2,707.74	\$ 3,384.72	\$ 4,061.62
5 - 2 Yard	\$ 846.17	\$ 1,692.30	\$ 2,538.46	\$ 3,384.67	\$ 4,230.82	\$ 5,076.97
1 - 3 Yard	\$ 189.94	\$ 379.94	\$ 569.88	\$ 759.85	\$ 949.81	\$ 1,139.75
2 - 3 Yard	\$ 354.94	\$ 709.90	\$ 1,064.82	\$ 1,419.72	\$ 1,774.65	\$ 2,129.60
3 - 3 Yard	\$ 532.43	\$ 1,064.83	\$ 1,597.23	\$ 2,129.62	\$ 2,662.04	\$ 3,194.42
4 - 3 Yard	\$ 709.91	\$ 1,419.74	\$ 2,129.66	\$ 2,839.51	\$ 3,549.43	\$ 4,259.28
5 - 3 Yard	\$ 887.35	\$ 1,774.66	\$ 2,662.00	\$ 3,549.37	\$ 4,436.72	\$ 5,324.04
1 - 6 Yard	\$ 226.08	\$ 435.66	\$ 678.39	\$ 904.53	\$ 1,130.64	\$ 1,356.77
2 - 6 Yard	\$ 428.14	\$ 871.32	\$ 1,285.53	\$ 1,714.05	\$ 2,142.59	\$ 2,571.11
3 - 6 Yard	\$ 630.93	\$ 1,306.94	\$ 1,892.78	\$ 2,523.74	\$ 3,154.65	\$ 3,785.58
4 - 6 Yard	\$ 833.34	\$ 1,742.61	\$ 2,500.07	\$ 3,333.45	\$ 4,166.82	\$ 5,000.17
5 - 6 Yard	\$ 1,035.71	\$ 2,178.25	\$ 3,107.19	\$ 4,142.91	\$ 5,178.67	\$ 6,214.39

Multi-Family Organics Cart - STAGE

96gal, 1x/wk	\$ 25.07
2 - 96gal, 1x/wk	\$ 50.15
3 - 96gal, 1x/wk	\$ 75.23
4 - 96gal, 1x/wk	\$ 100.31
5 - 96gal, 1x/wk	\$ 125.39

City of Arcadia
Multi-Family Rates
Effective 7/1/2021 to 6/30/2022

Multi-Family Other Fees

1.5 Yard Extra PU	\$ 65.58
3 Yard Extra PU	\$ 85.36
6 Yard Split Bin Extra PU	\$ 134.86
Contamination	\$ 57.60
Reactivation/Cut-Off	\$ 42.51
Locking Lid	\$ 13.73
Overage	\$ 57.60

EXHIBIT D

RATE ADJUSTMENT EXAMPLE

Exhibit D Example Rate Adjustment (2019)

Step 1:

Current and Prior Landfill and Organics Gate Rates

MSW		GW	
Current	\$ 55.69	Current	\$ 69.24
Prior	\$ 53.96	Prior	\$ 64.59

Step 2:

Current Measurement Period vs Prior Measurement Period Average Recycling Gate Rates

Based on Azusa MRF Charge													
	2018												
Recycling	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Ave
Current	(5.54)	(5.54)	(5.54)	(5.54)	(5.54)	(5.54)	40.56	39.29	40.97	41.86	41.65	42.44	17.79
Prior	(25.11)	(25.11)	(25.11)	(25.11)	(25.11)	(25.11)	(32.30)	(32.30)	(32.30)	(32.30)	(32.30)	(32.30)	(28.71)
	2017												

Step 3: Change in Disposal Component

Calculate Current Measurement Period vs Prior Measurement Period percentage change in Diversion and Disposal cost per ton. Tonnage from Arcadia Contract tonnage reports.

		A	B	C	D	E = A * B	F = C * D	
		Jan-18		Jan-17				
		Dec-18	Current	Dec-17	Prior	Current	Prior	
Factor	Facility	Tons	Gate Rate	Tons	Gate Rate	Total	Total	Price Var
Landfill	Azusa TS	15,388.91	\$ 55.69	15,213.74	\$ 53.96	\$ 857,008.40	\$ 820,933.41	
WTE	Azusa TS	2,072.16	\$ 97.32	3,550.75	\$ 94.30	\$ 201,662.61	\$ 334,835.73	
Recycling	Azusa MRF	3,112.50	\$ 17.79	3,182.16	\$ (28.71)	\$ 55,384.34	\$ (91,343.77)	
Green Waste	Azusa GW	12,705.80	\$ 69.24	12,542.46	\$ 64.59	\$ 879,749.59	\$ 810,117.49	
Total		33,279.37		34,489.11		\$ 1,993,804.94	\$ 1,874,542.86	
Blended Rate Per Ton						\$ 59.91	\$ 54.35	10.23%
						G = Total E / Total A	H = Total F / Total C	I = (G - H) / H, as percent

Step 4: Change in Service Component

Calculate the 12 month year-over-year average percentage change in LA-LB-Ana, CA CPI-U

Los Angeles-Long Beach-Anaheim, CA CPI-U													
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Ave
Current	261.235	263.012	264.158	265.095	266.148	265.522	266.007	266.665	268.032	269.482	268.56	267.631	
Prior	252.373	253.815	254.525	254.971	255.674	255.275	256.023	256.739	257.89	258.883	259.135	259.22	
Var	8.862	9.197	9.633	10.124	10.474	10.247	9.984	9.926	10.142	10.599	9.425	8.411	
Var %	3.51%	3.62%	3.78%	3.97%	4.10%	4.01%	3.90%	3.87%	3.93%	4.09%	3.64%	3.24%	3.81%

Step 5:

Summing the weighted Service and Disposal Component percentage changes to the rate adjustment percentage. Then recalculating the weightings for next year's rate adjustment.

	A	B	C = A * B		D = A * (1 + B)	E = D Line / D Total
	Weighting	Factor Chg	Weighted Factor		Weighting *	Weighting for
Overall					(1 + Factor Chg)	Next Year
Service	60.00%	3.81%	2.29%		62.29%	58.55%
Disposal	40.00%	10.23%	4.09%		44.09%	41.45%
	100%		6.38%		106.38%	100.00%

EXHIBIT E
PUBLIC EDUCATION PLAN



Arcadia Education Outreach Plan 2021

Method of Communication/Task	Topics	CalRecycle/Contractual	Time/Details
First Quarter (January, February, March)			
Emails, mail, site visits, WM website, City Website, social media.	Create 2021 roll out plan of multi-family split bin/recycle bins and organics carts. Communicate cost, how to use, what's recyclable, what's not and what is organic	Cal Recycle	January thru December 2021
Final 2020 AB341, AB 1826 Compliant list	Review 2020 List and Create snapshot in time for 2020 CalRecycle report. Coordinate with City on next steps: letter from City, follow up phone calls, site visit to non-compliant businesses.	CalRecycle	WM & City January/February/March
Site visits to all Multi Family properties who are AB341 required	Conduct site visits to all affected properties to determine if a split bin or regular recycle bin is required.	CalRecycle	January/February/March
"New Customer Commercial Services Sheet"	Update "New Customer Commercial Services Sheet" to new customers	Contractual	Continual
WM website for residential and multi-family customers	Review and Update WM website with SB1383, what's acceptable for recycling, At Your Door, holiday schedule, mulch giveaway, shred event.	CalRecycle/Contractual	February
Green Pages Customer Service Resource Database	Review and Update if needed Verify information on customer service data base	Contractual	March
City Website-Education and Service/Program Offerings	Residential and multi-family recycling information, hazardous waste disposal, hazardous waste disposal event advertising.	CalRecycle/Contractual	February/March



Method of Communication/Task Second Quarter (April/May/June)	Topics	CalRecycle/Contractual	Time/Details
Second Quarter (April , May, June)			
"Residential "Know Your Service" Newsletter (1)	Service offerings and recycling tips. Emphasis on SB1383. Cart colors to change incrementally. Promote mulch giveaway and shred event if date is known.	Contractual	June-August billing stuffer Copy To City by March 1. Final to WM by March 13
AB341/AB1826 Roll Out	Develop plan with city on roll out of split bins, regular recycle bins and organics carts to all required customers. Communicate cost, how to use, what's recyclable , what's not and what is organic	Contractual/CalRecycle	
Commercial Services Notice (1)	SB1383, Split bins and organics carts for multi-family properties. Education available for employees/tenants, Offer templates for required signage, Temporary Services, CLEAN (snapshot), what's acceptable in recycle and organics carts.	Contractual	May (Bill Insert). Draft to City by March 15. Copy to WM by March 25
Recycling message on residential and multi- family invoices	SB1383 requirements and how to comply	CalRecycle	June - August bill
"New Customer Commercial Services Sheet" to new customers	"New Customer Commercial Services Sheet"	Contractual	Continuous



Method of Communication/Task				
Third Quarter (July, August, September)				
Review status of roll out plan to determine effectiveness. Make necessary changes.	N/A	N/A	WM & City July	
Continue implementation split bin and organics cart roll out plan.	Continue roll out plan of multi-family split bin/recycle bins and organics carts. Communicate cost, how to use, what's recyclable, what's not and what is organic	Cal Recycle	Continued from 2nd quarter	
Commercial invoices	AB 34-1/AB 1826 Billing Message and SB1383	CalRecycle	July/ August./September	
Outreach to 3 rd quarter target list accounts. Phone calls, visits and emails.	Follow up on customers who are receiving contamination notices, re-educate on proper recycling.	CalRecycle	July/August/September	
"New Customer Commercial Services Sheet" to new customers	"New Customer Commercial Services Sheet"	Contractual	Continuous	
Residential "Know Your Service" Newsletter (2)	Service offerings and recycling tips. SB1383 is coming. Cart colors to change incrementally, what is organic, how to use the organics cart, mulch giveaway, shred event	Contractual	billing stuffer September -November. Copy To City by June 1.Final to WM by June 21	
Concerts in the Park	informational booth on services, proper recycling and organics	N/A	??	
City Website-Education and Service/Program Offerings	Sb1383, holiday schedule, service offerings, hazardous waste disposal, hazardous waste disposal event advertising.	N/A	Update website as needed	



Fourth Quarter (October, November, December)				
Outreach to target list (AB 341 & AB 1826 eligible businesses). Phone calls, visits and emails.	Educate, confirm or refute eligibility, obtain information about third party recycling and tonnage for reports.	CalRecycle	October/November/December	
SB1383 Billing Message	SB1383, what's acceptable, what to expect	CalRecycle	December thru February invoice	
"New Customer Residential and Commercial Services Sheet" to new customers	"New Customer Commercial Services Sheet"	Contractual	Continuous	
City Website-Education and Service/Program Offerings	SB1383, multi-family and residential recycling, service offerings, holiday schedule, hazardous waste disposal, hazardous waste disposal event advertising,		Monthly recycling articles posted	
Commercial Services Notice (1)	SB1383, Split bins and organics carts for multi-family properties. Education available for employees/tenants, Offer templates for required signage, Temporary Services, CLEAN (snapshot), what's acceptable in recycle and organics carts.	Contractual	December (Bill Insert). Draft to City by October 1 Copy to WM by October 25	
Compile final report of outcome of all AB341/AB1826 , SB1383 outreach efforts			Prepare Snapshot in Time for CalRecycle 2021 report	

EXHIBIT F
CITY FREE SERVICES

Exhibit F
Arcadia City Free Services

Account #	Name of Commercial Free Service Account	Address of Commercial Free Service Account	Free Service Container / Frequency
485-15	City of Arcadia	240 W. Huntington Dr. #A	Residential HHW pickup
485-142	City of Arcadia (At Your Door)	11800 Goldring Rd	Hazardous Waste Pickup
012-74077	City of Arcadia Public Works	11800 Goldring Rd	2-3yd recycle bins/2 x per week/E-waste/bulky items
012-74079	City of Arcadia Public Works	11800 Goldring Rd	1-40 yd trash roll off/2 x per week
			1-40 yd trash roll off/on call
			2-25 yd trash roll off/on call
			2-12 yd trash low boy/on call
			1-40 yd green waste roll off/on call
			1-25 yd metal low boy/on call
013-429894	City of Arcadia	365 Campus Dr	2-3yd trash bins/4 x per week
			1-3yd locking recycle bin/1 x per week
013-429916	City of Arcadia	375 Campus Dr	1-3yd trash bin/1 x per week
			3-64 gallon recycle carts/1 x per week
013-1030465	City of Arcadia	240 W. Huntington Dr W	1-3yd trash bin/1 x per week
			2-3yd recycle bins/1 x per week
485-49	City of Arcadia	240 W Huntington Dr #B	battery bucket
013-231362	City of Arcadia Athletic Park	240 Huntington Dr W	1-3yd trash bin/3 x per week
			1-3yd recycling bin/1 x per week
013-231420	City of Arcadia Bonita Park	Bonita & 2nd Ave	1-3yd locking trash bin/3 x per week
013-1034063	City of Arcadia Eisenhower Park	Colorado & 2nd Ave	2-3yd trash bins/2 x per week
012-208693	City of Arcadia Hugo Reid Park	1153 De Anza Pl	1-3yd locking trash bin/1 x per week
012-75926	City of Arcadia Reserv Overflo	67 Orange Gr Ave W	1-40 yd trash roll off/on call
			1-40 yd green waste roll off/on call
013-231351	Arcadia City Hall	240 Huntington Dr W	1-3yd trash bin/3 x per week
			1-1.5 yd recycle bin/1 x per week
			1-3yd recycle bin/1 x per week
013-1029220	Arcadia Fire Department (Fire Station 105)	710 Santa Anita Ave S	1-3yd locking recycle bin/2 x per week
013-1029219	Arcadia Fire Department (Fire Station 105)	710 Santa Anita Ave S	1-3yd trash bin/2 x per week
013-231511	Arcadia Fire Station No2 (Fire Station 106)	630 Baldwin Ave S	1-3yd recycle bin /1x per week
			1-3 yd locking trash bin/1 x per week
			3-64 gallon recycle carts/1 x per week
013-1034061	Arcadia Fire StatN No 3 (Fire Station 107)	79 Orange Grove Ave W	1-3yd trash bin 1 x per week
			1-3yd recycle bin / 1x per week
012-155783	Arcadia Golf Course	620 E Live Oak Ave	1-3yd trash bin /2 x per week
			1-3yd recycle bin/1 x per week
012-155788	Arcadia Golf Course	620 Live Oak Ave E	1-12 yd trash low boy/on call
			1-40 yd trash roll off/on call
			1-40 yd green waste roll off/on call
013-231340	Arcadia Police Dept	250 Huntington Dr W	1-3yd trash bin/3 x per week
			1-3yd recycle bin /1 x per week
013-231417	Arcadia Public Library	20 Duarte Rd W	1-3yd trash bin /3 x per week
			1-3yd locking recycle bin 2 x per week
012-74599	Wilderness Park Arcadia	2240 Highland Oaks Dr	1-25 yd trash roll off/on call
			1-40 yd trash roll off/on call
			1-12 yd trash roll off/on call
013-428625	Wilderness Park Arcadia	2240 Highland Oaks Dr	3-3yd trash bins with scout service/1 x per week
013-231373	New Castle Park	143 West Colorado Boulevard	2-3yd trash bins/2 x per week